



ICX35-HWC Product Advisory #2017-01

Advisory Date

September 29, 2017

Affected Product(s)

ICX35-HWC for Verizon

Problem Description

Verizon has confirmed that communication between two SIM cards, that have consecutive IP addresses, will not be able to communicate directly with each other. For example, a SIM card with an IP address of 166.133.133.13, will not be able to communicate with another SIM that has IP address 166.133.133.14. Using this example, .14 cannot communicate with .15, and .13 cannot communicate with .12.
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Problem Resolution

Verizon is working on a document that explains this. For now, the simplest way to resolve this is to contact the Verizon representative for the respective SIM cards, and ask for a different IP address.

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