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ProSoft Technology appreciates your investment in our products and as a valued customer, part of our commitment to you is to inform you of changes to the status of mature products.

As our products age, ProSoft Technology works to maintain them as long as possible and provide you with enough advance notification to allow you to make business decisions regarding your migration strategy.

As part of our lifecycle support, all our products follow the same 4 life-cycle phases – Active, Active Mature, Limited Availability, and Discontinued.   Throughout this progression, we try to provide you with options to help you manage the issues that arise with aging products.

PRODUCT LIFECYCLE STAGE:

ACTIVE	Current, in-stock product. Fully supported.
ACTIVE MATURE	Current, in stock product. Fully supported. A newer product or family exists. (Optional Stage)
LIMITED AVAILABILITY	Low inventory, Fully Supported. Product will migrate to DISCONTINUED soon.
DISCONTINUED	Not available. Warranty replacements and repair services may be available.

The frequency hopping radio module, **RLX2-IFH9E** is DISCONTINUED with immediate effect. We will not replace this product with a newer version.

The frequency hopping radio module, **RLX2-IFH24E** is DISCONTINUED with immediate effect. We will not replace this product with a newer version.

An indirect replacement solution called ProSoft Connect Persistent Data Network (PDN) is available using cellular or wired Internet connections. This cloud based network infrastructure is simple, secure and managed. ProSoft's ICX35-HWC cellular gateway and the PLX35-NB2 wired gateway are the hardware options required to implement PDN. PDN offers significant benefits over a frequency hopping spread spectrum based communication solution. The benefits include 256-bit AES encryption, high speed and bandwidth, two-factor authentication, virtual lockout tagout, anytime, anywhere secure remote access and much more!

Please contact your local ProSoft distributor or sales representative for additional information on how you can benefit from implementing the Persistent Data Network for your geographically dispersed system.

We appreciate the commitment you have made to ProSoft Technology's products, and we hope that this letter communicates our commitment to supporting all of our customers. We welcome the opportunity to work with you in solving all current and future communication needs.

Regards,

Keith Blodorn,
Director, Product Management