Corporate Office:
9201 Camino Media, Suite 200
Bakersfield, CA 93311
USA

Phone: +1.661.716.5100
Fax: +1.661.716.5101
www.prosoft-technology.com

January 23, 2024

ProSoft Technology appreciates your investment in our products and as a valued customer, part of our commitment to you is to inform you of changes to the status of mature products.

As our products age, ProSoft Technology works to maintain them as long as possible and provide you with enough advance notification to allow you to make business decisions regarding your migration strategy.

As part of our lifecycle support, all our products follow the same 4 life-cycle phases – Active, Active Mature, Limited Availability, and Discontinued.   Throughout this progression, we try to provide you with options to help you manage the issues that arise with aging products.

PRODUCT LIFECYCLE STAGE:

ACTIVE	Current, in-stock product. Fully supported.
ACTIVE MATURE	Current, in stock product. Fully supported. A newer product or family exists. (Optional Stage)
LIMITED AVAILABILITY	Low inventory, Fully Supported. Product will migrate to DISCONTINUED soon.
DISCONTINUED	Not available. Warranty replacements and repair services may be available.

At this time, the following modules for the Schneider Electric Quantum PLC platform are DISCONTINUED:

Model Number	Description
PTQ-104S	IEC 60870-5-104 Server for Quantum
PTQ-DNPSNET-Q	DNP 3.0 Server over Ethernet with Quality Flag for Quantum
PTQ-DNP	DNP 3.0 Master/Slave Communication Module for Quantum
PTQ-DNPQ	DNP 3.0 Master/Slave w/ Quality Flags for Quantum
PTQ-DNPS	DNP 3.0 Slave Communication Module for Quantum
PTQ-DNPSNET	DNP 3.0 Slave Ethernet Communication Module for Quantum
PTQ-HART	HART Multidrop-4 Channel for Quantum; non CE
PTQ-MCM	Modbus Master/Slave Communication Module for Quantum
PTQ-PDPMV1	PROFIBUS DP Master Network Interface Module for Quantum
PTQ-PDPS	PROFIBUS DP Slave Communication Module for Quantum; non CE
PTQ-101M	IEC60870-5-101 Master Communication Module for Quantum
PTQ-101S	IEC60870-5-101 Slave Communication Module for Quantum
PTQ-103M	IEC60870-5-103 Master Communication Module for Quantum
PTQ-104C	IEC60870-5-104 Client Communication Module for Quantum
PTQ-ADM	Application Development Module for Quantum - 'C' programmable

PTQ-ADMNET	Application Development Module for Quantum - 'C' programmable Ethernet Ports
PTQ-AFC	Gas & Oil Flow Computer for Quantum; (AGA-3, 7, 8 & API 2540) 16 Meter Runs
PTQ-DFCM	DF1 Master/Slave Communication Module for Quantum
PTQ-DFNT	EtherNet/IP Client Server Communication Module for Quantum
PTQ-DFNTX	EtherNet/IP Client to Siemens RFID181EIP Module for Quantum
PTQ-DH485	DH-485 Communication Interface Module for Quantum
PTQ-DNET	DeviceNet Module for Quantum (Scanner and Adapter)
PTQ-GEC	ASCII Generic Ethernet Module for Quantum
PTQ-LNG	Landis and Gyr 8979F Communication Module for Quantum
PTQ-N2	Johnson Controls Metasys Communication Module for Quantum

ProSoft Technology will provide warranty service for these products for the full product warranty term, and will provide replacement and repair services on non-warranty units as long as parts remain available.

We understand how critical it is for you to understand this life-cycle to leverage your investment. As our products age, we communicate lifecycle changes as early as possible and provide possible options to help extend the life of your system as long as possible. In the case of our Quantum communications modules, we offer stand-alone protocol conversion gateways that can replace many of the discontinued in-chassis modules. Please contact ProSoft for more information.

We appreciate the commitment you have made to ProSoft Technology's products, and we hope that this letter communicates our commitment to supporting all of our customers. We welcome the opportunity to work with you in solving all current and future communication needs.

Regards,

Erik Syme

Erik Syme
Director, Program Management