ProSoft®
TECHNOLOGY

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ProSoft Technology appreciates your investment in our products and as a valued customer, part of our commitment to you is to inform you of changes to the status of mature products.

As our products age, ProSoft Technology works to maintain them as long as possible and provide you with enough advance notification to allow you to make business decisions regarding your migration strategy.

As part of our lifecycle support, all our products follow the same 4 life-cycle phases – Active, Active Mature, Limited Availability, and Discontinued.   Throughout this progression, we try to provide you with options to help you manage the issues that arise with aging products.

PRODUCT LIFECYCLE STAGE:

ACTIVE	Current, in-stock product. Fully supported.
ACTIVE MATURE	Current, in stock product. Fully supported. A newer product or family exists. (Optional Stage)
LIMITED AVAILABILITY	Low inventory, Fully Supported. Product will migrate to DISCONTINUED soon.
DISCONTINUED	Not available. Warranty replacements and repair services may be available.

At this time, the FieldServer Gateways on the list below are currently in LIMITED AVAILABILITY. Based on our current supply we expect to maintain the product in this status at least through the end of 2022, then the gateways will transition to a DISCONTINUED status. These units have been replaced by the Universal FieldServer Single Port and Dual Ethernet Port Gateways part numbers (PS-QS-2x10-F and PS-QS-3x10-F) that are now available for sale. We will support the full three year warranty period for products purchased before the DISCONTINUE state.

We understand how critical it is for you to understand this life-cycle to leverage your investment. As our products age, we communicate lifecycle changes as early as possible and provide possible options to help extend the life of your system as long as possible.

We appreciate the commitment you have made to ProSoft Technology's products, and we hope that this letter communicates our commitment to supporting all of our customers. We welcome the opportunity to work with you in solving all current and future communication needs.

Regards,

Dennis Gonzalez

Dennis Gonzalez
Product Management

Table A

Product Number	Product Description
PS-QS-1010-0117	Modbus RTU or Modbus TCP/IP to Metasys
PS-QS-1010-0757	Modbus RTU or Modbus TCP/IP to BACnet MS/TP or BACnet/IP, 250 Points
PS-QS-1010-0780	Ethernet/IP to BACnet MS/TP or BACnet/IP, 250 Points
PS-QS-1010-0782	Ethernet/IP to Metasys N2, 250 Points
PS-QS-1510-0117	Modbus RTU or Modbus TCP/IP to Metasys N2, 500 Points
PS-QS-1510-0757	Modbus RTU or Modbus TCP/IP to BACnet MS/TP or BACnet/IP, 500 Points
PS-QS-1510-0780	Ethernet/IP to BACnet MS/TP or BACnet/IP, 500 Points
PS-QS-1510-0782	Ethernet/IP to Metasys N2, 500 Points